

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form
(Add rows or pages, if needed)

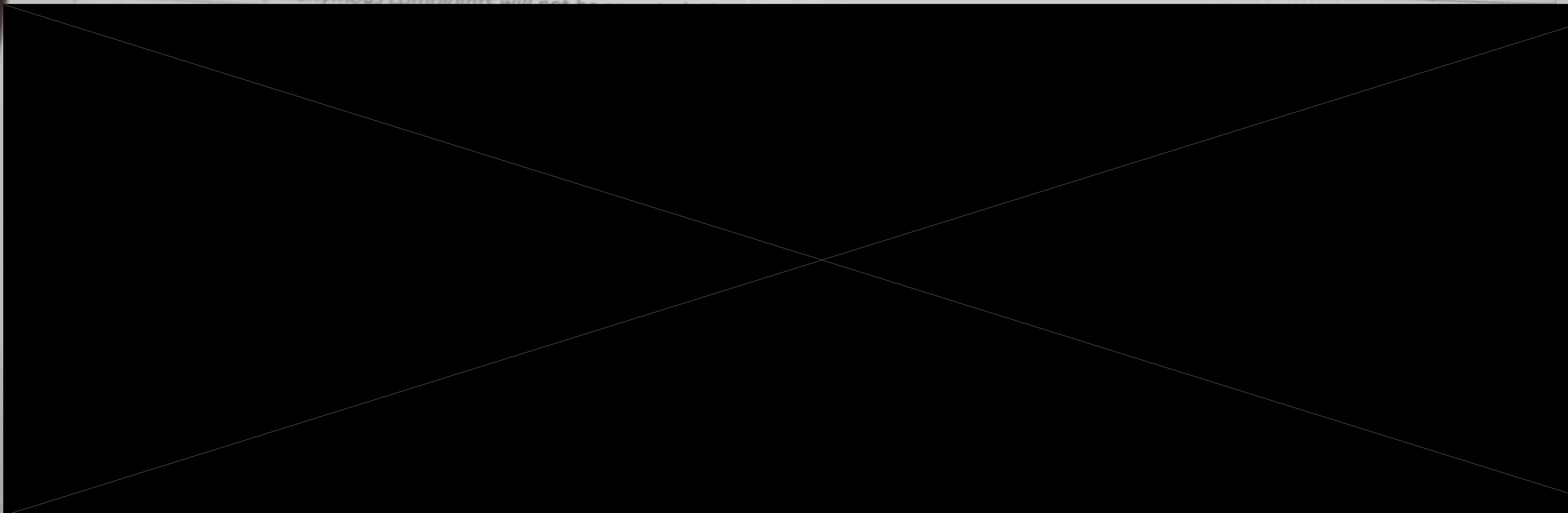
A. Choice of function - problem solving or compliance review (Choose one below)

- Special Project Facilitator for problem solving (Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)
- Compliance Review Panel for compliance review (Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)

B. Confidentiality

Do you want your identities to be kept confidential? Yes No

C. Complainants (Anonymous complaints will not be accepted)



D. Project

Name	City Improvement Khyber Pakhtoon Khwa Pakistan
Location	Mingora City
Brief description	Project 51036-002 was approved by the ADB for improvement of five cities for five objectives ① Sewerage system ② Green infrastructure ③ Waste disposal ④ Clean water supply. The main project was neighborhood Hood Park in Mingora city which is destroyed the land of park occupied for JIM which affects all the families and destruction of path on drilling for water pipeline.

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?
Drilling of Roads & Paths caused trouble for our daily life.

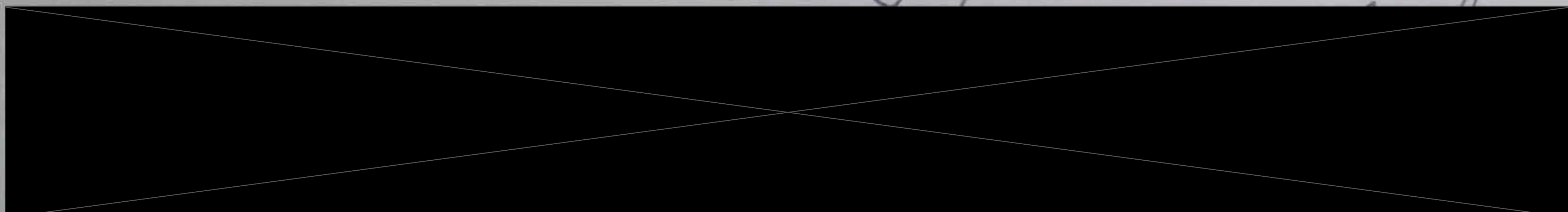
Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?
 Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

No

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint?
and why the approved park by ADB remain baseless. In my opinion the pipe using for water sheem is not perfect. the quality of pipe should be enquire. who allowed the park land for JIM.

2. Anything else you would like to add?
The family park is essential for our families.



Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org